

ONLINE REGISTRATION AND ORDERING TERMS AND CONDITIONS

A single Account Administrator will need to be designated by your company. The user ID and password you submit as part of your registration process is for your administration account. This Administrator is the only person that can add or delete users, or make alterations to your customer profile including "Ship-to" addresses.

Please remind your users that keeping your account secure is everyone's responsibility. DO NOT share this information with anyone outside your company. Doing so may compromise your account's security.

Terms and Conditions

Orders can be accepted only under the following terms and conditions:

Prices, Quantities, Styles, Colors

Prices are subject to change without notice. All merchandise will be shipped at prices in effect at time of shipping. Rock Me Apparel reserves the right to change or discontinue styles, colors, sizes, or fabrics. Style and color availability may vary from location to location. Inventory will fluctuate on seasonal items.

Minimum Order

\$100.00 minimum order or \$10.00 service fee is applied.

Dozens of size XL that exceed the total dozens of small through large of total order will be billed an additional \$2.00 per dozen.

Order Placing And Shipping

Most in-stock credit-approved orders for standard delivery placed before 3:00 pm will be shipped same day. Credit approval delays may prevent same-day shipment. All additions to any order already placed will be considered a "new order" and written as a new purchase order. Partial shipments may be made. Rock Me Apparel will not be responsible for non-delivery, loss, or damage during shipment. All merchandise is shipped FOB origin. Rock Me Apparel will ship merchandise specified by the customer. All freight claims for missing or damaged merchandise must be filed directly with carrier except for UPS and Fed Ex shipments.

Customer pick-up service is available from 9:00 am until 4:30 pm Monday through Friday

Orders not picked up within 3 days of order will be restocked with a 15% restocking fee.

Payment Terms

We accept VISA, Master Card, or American Express. All orders are shipped PREPAID unless previously approved for credit terms through one of our factors. Standard approved terms are 30 days F.O.B. origin to those customers who meet the credit requirements of our factors. No anticipation is allowed. Processing of credit applications can take approximately 1-2 weeks.

No COD orders.

Return Policy

Printed merchandise is non-returnable. Only goods that have not been altered, dyed, or processed in any way can be considered for return. All claims must be made within 5 working days from receipt of goods. A proper return authorization from Rock Me Apparel is required before any returned goods will be accepted. All return requests must reference invoice number prior to approval. Unauthorized returns will not be accepted and will be refused and returned to the customer at the customer's expense. We reserve the right to charge a 15% restocking fee and any applicable shipping charges on all returned or refused orders including pick-up orders.

Cancellation Policy

All cancellations are subject to Rock Me Apparel approval. Orders not picked up within 3 days of order will be restocked with a 15% restocking fee.

PRIVACY POLICY

Rock Me Apparel is sensitive to the privacy concerns of visitors to its web site. As a general policy, we hold all information we collect in the strictest confidence. All information that may be collected in connection with visitors to this site is retained by Rock Me Apparel, Inc. and is not sold, transferred or otherwise disclosed outside the company, except where disclosure is required by law.

ORDER SECURITY

Rock Me Apparel has used the most sophisticated encryption technologies on the market today to be sure your transactions are worry-free. Please click on the Verisign icon on our home-page to view our certificate of security.

TERMS AND CONDITIONS SUBJECT TO CHANGE. ROCK ME APPAREL RESERVES THE RIGHT TO REFUSE BUSINESS OR REVOKE ORDERING PRIVILEGES AT ANY TIME FOR ANY REASON. ALL ACCOUNTS AND ORDERS SUBJECT TO VERIFICATION.

ROCK ME APPAREL ATTEMPTS TO ENSURE THAT THE CONTENT ON THIS WEBSITE IS COMPLETE AND CURRENT. ROCK ME APPAREL DOES NOT GUARANTEE THAT THE INFORMATION CONTAINED ON THIS WEBSITE WILL NOT CONTAIN ERRORS, INACCURACIES OR OMISSIONS. SUCH ERRORS, INACCURACIES OR OMISSIONS MAY RELATE TO PRICE, PRODUCT DESCRIPTION, SHIPPING CHARGES, INVOICE CALCULATION, OR AVAILABILITY. ROCK ME APPAREL RESERVES THE RIGHT TO CORRECT ANY ERROR, INACCURACY OR OMISSION OR TO CHANGE OR UPDATE THE CONTENT WITHOUT PRIOR NOTICE TO YOU. ROCK ME APPAREL RESERVES THE RIGHT TO CANCEL ANY ORDER CONTAINING INACCURACIES. IF ANY INNACURACIES OF ROCK ME APPAREL PRICING, SHIPPING CHARGES, INVOICE CALCULATION, ETC. OCCUR, YOU WILL BE NOTIFIED AND YOUR INVOICE WILL BE ADJUSTED TO REFLECT THIS CHANGE.

ROCK ME APPAREL TAKES NO RESPONSIBILITY FOR UNAUTHORIZED USE OF YOUR ACCOUNT.